



## WINDSOR COURT HOTEL

### *FACT SHEET*

#### **DESCRIPTION**

A haven for the discriminating traveler, the Windsor Court Hotel offers a touch of England in the heart of New Orleans. Recognized as one of the “Top Hotels” in the country by *Travel + Leisure* and ranked on the coveted *Condé Nast Traveler* “Gold List,” the hotel is a favorite among visiting celebrities, including: Kevin Costner, Rod Stewart, Paul McCartney, Uma Thurman, Prince Albert of Monaco and President George W. Bush.

The Windsor Court is an expression of New Orleanian, James Coleman, Jr.’s love of all things English. Opened in February 1984 with Princess Anne presiding over the festivities, the hotel stands alone in its British ambiance in a city steeped in French and Spanish history. The hotel caught the eye of another anglophile, James Sherwood, chairman of Orient-Express Hotels, in 1991 and joined his collection of renowned hotels, trains, cruises and safaris.

Whether visitors are drawn by food, jazz, history, architecture, the sultry sensuality or the laissez faire way of New Orleans, travelers choose the Windsor Court for the luxury and level of service that creates memories of indulgence and pampering.

#### **LOCATION**

The hotel’s location at 300 Gravier Street in the heart of the business district, provides a dignified respite, yet is within easy access of the French Quarter, the jazz clubs and restaurants of Bourbon Street, and the antique shops and art galleries of Royal Street. Hotel views to the south capture the Mississippi River, while just blocks west is the emerging Arts District, followed by the antebellum architecture of the Garden District. In addition, the New Orleans Ernest N. Morial Convention Center, Aquarium of the Americas, National World War II Museum, The Ogden Museum of Southern Art and the thriving riverfront are all within a 15-minute walk.

#### **INTERIOR**

Designed to replicate the interior of a stately English manor, the hotel features antiques and period reproductions from the 17<sup>th</sup> and 18<sup>h</sup> century. Decorated in soft, restful colors, the lobby and Le Salon are tastefully furnished. High ceilings, intricate moldings, rich woods, beautiful marble and woven floor coverings add to the evocation of tradition and a civilized upper class way of life. Providing focal points in every room are original art works. Many of the pieces are of British origin with an emphasis on works that depict the Windsor Castle and life of British royalty. The collection has an estimated value of more than \$8 million and includes original works by Reynolds, Gainsborough and Huysman.

#### **EXTERIOR**

The hotel is a 23-story rose-colored granite structure with bronze-tinted, tempered glass. The top two levels are stepped back, creating roof-level terraces at the ends of the 22<sup>nd</sup> and 23<sup>rd</sup> floors. The balconies and bay windows project in

relief, following the hotel's hexagonal architectural motif. The main entrance opens onto a large, lushly foliated, brick courtyard with a sparkling fountain. Featured in the center is a sculpture by John W. Mills of the dragon-slayer St. George, the medieval symbol of chivalry and valor.

## **ROOMS**

Of the 322 rooms, 266 are suites. All accommodations are well appointed with either a private balcony or a spacious bay window featuring panoramic views of the Mississippi River or the city. Rooms are decorated in a soft palate of colors with luxuriant, high-thread count linens and lush upholstered furniture. Suites also feature a spacious living room separated from the bedroom by French doors, a petite kitchen or wet bar stocked with a European mini-bar, a dressing room adjoining the bedroom, an Italian marble bath with custom branded amenities, television, heating and air conditioning controls, soundproofed walls, smoke detectors and sprinklers. To ensure the latest conveniences, all accommodations are equipped with an RJ45 connector for high speed internet access and complimentary wireless internet is also available throughout all guest accommodations along with two or three telephones, each with two incoming lines.

The hotel also offers a spacious ten-room penthouse on the 22<sup>nd</sup> floor. At 2,000 square feet, the Penthouse features beautiful furnishings, original artwork, a grand piano and a private landscaped terrace.

## **LE SALON**

Le Salon is located in the lobby on the first floor. Furnished with armchairs and sofas that embrace, and accented with stunning artwork, this room is known for its soothing quality. To the accompaniment of live chamber music, Afternoon Tea in the British fashion is served Thursday through Sunday. An expansive lunch buffet is also served Monday through Friday.

## **THE GRILL ROOM**

A favorite of locals, The Grill Room provides an understated yet elegant setting featuring signature florals, live entertainment, and award-winning Contemporary American cuisine with Southern influences. The restaurant is open for a la carte breakfast and dinner 7 days a week. On Saturdays and Sundays, a weekend brunch is served. The dinner menu features exceptional dishes prepared by the talented Executive Chef Drew Dzejak.

The restaurant also offers a private dining room with seating for up to 30 people. The room, with folding French glass paneled doors, provides ambiance as well as intimacy for private functions and special occasions.

Located on the second floor of the Windsor Court Hotel, a luxury Orient-Express property, The Grill Room is open for dinner from 5:30 p.m. – 10:00 p.m. Breakfast is available daily from 7:00 a.m. – 10:30a.m. Saturday brunch is served 11:30 a.m. – 2:00 p.m. and guests enjoy a Jazz Champagne brunch on Sunday from 11:00 a.m. to 2:30 p.m. Dinner reservations are recommended by calling (504) 522-1994. Live entertainment is featured every evening.

## **POLO CLUB**

Adjacent to The Grill Room on the second floor, the Polo Club Lounge has the ambiance of a private English club and some of the city's finest jazz performers. Open from late morning until late at night, a wide variety of wines, spirits, liqueurs and coffees are served. Known for its martinis, the Polo Club serves a la carte menu of light appetizers, salads, sandwiches and New Orleans

specialties. Classic cocktails, wines and champagne are served from 11:00 a.m. to midnight. Jazz is played nightly.

#### **POOLSIDE**

An 18 x 65-foot, infinity rooftop pool and lush landscaped sundeck provide a resort like setting with a captivating view of the city. Delectable poolside snacks are offered seasonally throughout the day as well as full beverage service.

#### **SPA SERVICES**

The Windsor Court's Spa to You program, turns the hotel into a virtual 322-room spa. Guests can indulge in a variety of massage treatments in the comfort of their suite. The trained massage therapists will ensure a relaxing experience complete with aromatherapy candles and relaxing music of the client's choosing.

#### **MEETING SPACE**

The hotel offers a wide choice of elegant private meeting rooms, and is superbly equipped to accommodate executive and social events of any kind. Each on-site meeting space is handsomely appointed with one-of-a-kind signature pieces ranging from magnificent Waterford crystal chandeliers to an 18<sup>th</sup> century Brussels tapestry.

The Library and the Boardroom both provide superb settings for intimate dinners and small meetings, and there are four refined and exclusive rooms that can be tailored to corporate needs. On the top floor, two Chinoiserie Ballrooms capture stunning views of the city from their stepped terraces, each providing an ambience of distinctive character for occasions that will be remembered.

In total, the Windsor Court has 10,000 square feet of meeting space, and can accommodate meetings for up to 150 people and banquets for up to 240. In addition, a full service seasoned catering department provides seamlessly executed events at a variety of area venues including private historic homes in the French Quarter, the National World War II Museum, New Orleans Museum of Art and nearby Board of Trade.

#### **PRIVATE DINING**

The Catering and Banquet Departments are available to assist in planning any function, from gala receptions and dinners, to afternoon teas and luncheons. The professionals in the Conference Planning Department are experts in planning and can execute events in a variety of settings from private suites to rooftop terraces, and from grand ballrooms to intimate libraries.

#### **GUEST SERVICES:**

A dedicated staff is committed to the anticipation and fulfillment of guests' needs, including:

- ◆ 24-hour Suite Service, including hospitality services
- ◆ Full Service concierge
- ◆ Overnight valet parking
- ◆ Laundry, dry cleaning and shoe shine
- ◆ Multi-lingual staff
- ◆ Massage therapist available on request
- ◆ Customized site-seeing tours
- ◆ Baby sitting services
- ◆ Full dog spa services available, pet sitting and dog walking services

Guest amenities include:

- ◆ RJ45 high speed internet connection in each room or suite and wireless internet available throughout all guest accommodations
- ◆ Personal combination-lock safe in each guest accommodation
- ◆ Fully-equipped health club, with sauna, showers and steam room

- ◆ Outdoor swimming pool and Jacuzzi whirlpool
- ◆ Business Center providing photocopiers, fax machines, desktop computers, high-speed internet connections, laser printers, cellular phones, pagers, teleconferencing, clerical and technical support

## SHOPPING

There are endless shopping opportunities in New Orleans and one needs to look no further than the Windsor Court's own Signature Boutique. The Signature Boutique is the specialty shop of your dreams, overflowing with the most exclusive and unusual treasures from local artists to signature Windsor Court and Orient-Express collectibles.

Changed on a seasonal basis, items include sensuous silk scarves and ties, handcrafted jewelry, handsome cufflinks and Orient-Express keepsakes, such as model trains, books, handbags, key chains and jewelry.

Showcasing the famed New Orleans culinary scene, the Boutique also offers cookbooks by well-known local chefs as well as artisan sweets from local chocolatier, Sucré, including chocolate truffles, toffee and other indulgent confections.

The Boutique is also happy to create customized gift baskets for that special occasion or added indulgence.

Additionally, the hotel is within easy walking distance to some of the finest shopping in the city including The Shops at Canal Place, Royal Street galleries and antique stores in the French Quarter and the boutique shops on nearby Magazine Street. It's a treasure hunters' haven.

For discerning shoppers who prefer private consultations, the concierge can arrange guided antique and silver tours.

## AWARDS

In addition to its AAA Four-Diamond and Mobil Four-Star designation, the Windsor Court Hotel has been consistently recognized for excellence in numerous publications, including: *Condé Nast Traveler*, *Gourmet*, *Zagat's Guide*, *Travel +Leisure*, *Saveur*, *Southern Living*, *Andrew Harper's Hideaway Report*, *Gambit*, *Opulence*, *Successful Meetings*, *Meeting News*, *CitySearch.com*, *Meetings and Conventions*, and *New Orleans Magazine*.

## AIRPORT ACCESS

The hotel is located 25 minutes east of the Louis Armstrong International Airport. The airport is serviced by AirTran, American, Continental, Delta, JetBlue, Northwest, Southwest, US Airways and United Airlines with non-stop flights to destinations including: Atlanta, Charlotte, Chicago, Dallas, Denver, Houston, Los Angeles, New York, Orlando, Phoenix, and Washington DC.

## ADDRESS

Windsor Court Hotel  
 300 Gravier Street  
 New Orleans, Louisiana 70130  
 Telephone (504) 523-6000  
 Reservations (800) 262-2662  
 Facsimile (504) 596-4513

**2009 PUBLISHED STARTING RATES**

|                     |        |                        |         |
|---------------------|--------|------------------------|---------|
| Deluxe Guest rooms: | \$370  | Club Level Room:       | \$525   |
| Junior Suites:      | \$420  | Club Level Jr. Suite:  | \$575   |
| Full Suite:         | \$470  | Club Level Full Suite: | \$625   |
| 2-Bedroom Suite:    | \$940  | Club Level 2-Bedroom:  | \$1,250 |
| Penthouse           | \$3700 |                        |         |

State and local taxes currently total 13% plus \$2 per night occupancy fee

|   |   |
|---|---|
| <b>GENERAL MANAGER:</b>                   | David Teich                             |
| <b>DIRECTOR OF SALES &amp; MARKETING:</b> | Barry Rodriguez                         |
| <b>OWNERS/MANAGEMENT:</b>                 | Orient-Express Hotels, Trains & Cruises |
| <b>ARCHITECT:</b>                         | Morris*Aubry Architects, Houston, TX    |
| <b>INTERIOR DESIGNER:</b>                 | Frank Nicholson, Inc., Boston, MA       |

Owned and operated by Orient-Express Hotels, the Windsor Court Hotel is also a member of American Express Platinum Card Fine Hotels & Resorts. Based in London and founded in 1976, Orient-Express Hotels owns and operates leading hotels, trains and cruises around the world. Each Orient-Express Hotels entity, famous in its own right, offers a distinctive style and heritage, and is known for an unparalleled commitment to luxurious accommodations, personalized service and award-winning cuisine.

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## **THE GRILL ROOM**

### ***FACT SHEET***

**Executive Chef:** Drew Dzejak

**Cuisine:**

In a city known for spectacular food, the new Mobile Four-Star and AAA Four Diamond *The Grill Room*, more recently known as The New Orleans Grill, has long been recognized nationally as one of the best in the country, including one of Zagat's Top 100 Hotel Dining Rooms. The new menu showcases an innovative and celebrated menu featuring Contemporary American cuisine with Southern influences, local ingredients, and a unique concept of four culinary categories sure to tease the palate and stir the senses – *Southern, Steakhouse, Unadulterated, and Indulge*. Among the exceptional choices are Grilled Foie Gras and Lobster, Carpaccio of Angus Beef, or Gulf Seafood Stew, impeccably served in an updated setting of relaxed elegance. The restaurant's wine list, one of the best in the city, has been recognized by *Wine Spectator Magazine* with a Best of Award of Excellence.

**Décor:**

Named year-after-year as one of the finest hotels in the world and the top rated hotel in New Orleans by Zagat readers, the Windsor Court Hotel is famous for luxury service, accommodations and fine dining. For twenty-five years, residents and visitors alike have dined and championed The Windsor Court's award-winning restaurant, located on the second floor of the hotel. The restaurant is renowned for its sophisticated setting featuring fine furnishings and a warm palette of gold, coral and cinnamon accentuated with polished marble flooring and custom woven floor coverings.

Three museum quality murals by renowned local artist Auseklis Ozols, founder and director of the New Orleans Academy of Fine Arts, are the focal points of the restaurant. Done in a defined, classic style, they provide an extraordinary complement to the \$8 million collection of European-style paintings that can be found throughout the hotel. Measuring approximately 7' x 17', each mural captures a different New Orleans scene: tranquil plantation countryside, Jackson Square and the bustling French Market. The countryside mural depicts an 1860's plantation scene capturing the architectural grace, expansive landscaping and fascinating period characters that allow a glimpse back to days gone by. The Jackson Square mural includes scenes of the serene park, St. Louis Cathedral and historic Pontalba Apartments, while the French Market mural captures the colorful energy of a traditional farmer's market at the turn-of-the-century.

**The Terrace:**

For morning and afternoon meals, guests dine in *The Terrace*, the sun-filled atrium adjoining *The Grill Room*. This area of the restaurant provides a palette and identity of its own, more indicative of a conservatory with a backdrop of The Windsor Court's lush courtyard entry. *The Terrace* provides a romantic setting for dinner as well with shimmering lights and candles.

**Polo Club Lounge:**

Each week, guests can relax at day's end before or after dinner with their favorite cocktail in the inviting, comfortable clubby sofa settings in the *Polo Club Lounge*. A favorite among visiting celebrities as well as locals, the lounge is known for head barman, Roger Blais' classic cocktails, some of the best martini presentations in town, along with fine champagnes and wines by the glass, ports, malt scotch

presentations and artwork celebrating the sports of kings.

Named by Zagat as one of New Orleans' best places to drink, the lounge features live piano entertainment nightly and jazzes it up every Friday and Saturday with the hot entertainment series, "Playin' at The Polo," featuring popular local musicians performing a repertoire of sophisticated jazz.

**Soundtrack:**

The aural setting for both *The Grill Room* and adjacent *Polo Club Lounge* is completed by the live entertainment presented nightly for both dining and bar patrons. Pianist Michael Pelleri features jazz, New Orleans blues and instrumentals inspired by the great crooners. Michael Pelleri has been the signature act at the *Polo Club Lounge* and *The Grill Room* for well over a decade and is loved by New Orleansians and visitors alike. His accomplishments have even won the praise of celebrity musical peers including Rod Stewart, Bono, Paul McCartney, MatchBox Twenty, Billy Joel and the late Frank Sinatra, all of whom complimented him on his playing and even partaking in an impromptu performance on a few occasions. Pianist Za Za, another of the city's best musicians, also performs during the week. The Chris Kohl Trio performs for Sunday Brunch.

**Wines & Spirits:**

More than 1,000 different wines are featured on *The Grill Room's* wine list with an extensive selection from France and California, including 50 wines under \$50. Some legendary bottles include a '59 Chateau Latour, a '61 Chateau Haut Brion, and a 1991 Harlan. The cellar, with nearly 10,000 bottles, has an estimated retail market value of over \$1.5 million dollars. To accommodate a variety of food and wine pairings, the Windsor Court offers more than 25 bottles of wine by the glass as well as a fine selection of single malt scotches, ports, cognacs and even a 1929 Armagnac. Our knowledgeable sommelier can assist guests with selections or with further information.

**Hours of Operation:**

**The Grill Room:**

|              |          |                         |
|--------------|----------|-------------------------|
| Breakfast:   | Daily    | 7:00 a.m. to 10:30 a.m. |
| Dinner:      | Daily    | 5:30 p.m. to 10:00 p.m. |
| Brunch:      | Saturday | 11:30 a.m. to 2:00 p.m. |
| Jazz Brunch: | Sunday   | 11:00 a.m. to 2:30 p.m. |

**Polo Club Lounge:**

|            |                   |                         |
|------------|-------------------|-------------------------|
| Cocktails: | Sunday            | 11:00 a.m. to midnight  |
|            | Monday – Thursday | 11:30 a.m. to midnight  |
|            | Friday & Saturday | 11:30 a.m. to 1:00 a.m. |

|                      |                          |
|----------------------|--------------------------|
| <b>Smoking:</b>      | No                       |
| <b>Attire:</b>       | Dressy Casual            |
| <b>Reservations:</b> | Recommended              |
| <b>Credit Cards:</b> | All major cards accepted |
| <b>Parking:</b>      | Valet                    |

|                  |                        |                   |
|------------------|------------------------|-------------------|
| <b>Capacity:</b> | Main Dining Room:      | 62                |
|                  | Private Dining Room:   | 30                |
|                  | Terrace                | 53                |
| <b>Pricing:</b>  | Appetizers: \$9 - \$18 | Entrees \$26-\$44 |

**Recognition:**

- ◆ AAA *Four Diamond - Award – 2007, 2008, 2009*
- ◆ Mobil Four Star – 2007, 2008, 2009
- ◆ Zagat’s *Guide – Best Restaurant Décor - 2007*
- ◆ Zagat’s *Guide Top 100 Hotel Dining Room Restaurants - 2006*
- ◆ Sante, the Magazine for Restaurant Professionals - 2005 “*Culinary Hospitality Award, Honoring Excellence in Wine and Spirits Cooking*”
- ◆ The restaurant wine list, one of the best in the city, has been recognized by *Wine Spectator* Magazine with a Best of Award of Excellence.

**Polo Club Lounge**

- ◆ Zagat’s *Guide – Top Bar Service and Top Décor – 2009*

**Special Features:**

- ◆ Nightly live music in the adjoining Polo Club Lounge.
- ◆ Regular special events such as Holiday and Vintner’s dinners
- ◆ In-Room dining menu for hotel guests 24 hours

**Address:**

300 Gravier Street  
New Orleans, Louisiana 70130  
Located on the second floor of the Windsor Court Hotel  
Telephone: (504) 522-1994 Fax: (504) 596-4649

**Owners:**

Orient-Express Hotels, Trains & Cruises

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## **WINDSOR COURT HOTEL ADDS LUXURY TO LUXURY: DESIGNATES TOP FOUR FLOORS AS EXCLUSIVE 'CLUB FLOORS'**

*Rooms offer spectacular city views, luxurious amenities: personalized stationery, and access to private Club Floor lounge*

The Windsor Court perfects “The Art of Living Well” with the creation of four new Club Floors and the Club Floor Lounge. The Club Floors and the Club Floor Lounge, on the 22<sup>nd</sup> floor, opened in January 2007.

The four upper floors of the hotel (19 to 22) are dedicated Club Floors, offering distinctive accommodations with the finest views of the city and Mississippi river. With private keycard security access, the Windsor Court adds luxury to luxury, creating premium room design, and amenities carefully selected to pamper guests.

The Club Floor rooms and suites range from 600 to 850 square feet and have been designed in a palate of Chinese yellows, Songbird blues and Windsor taupes. The accommodations feature Sealy Palatial Crest Pillowtop beds, Anachini Italian linens and a choice of pillows. They boast large marble bathrooms with signature bath amenities and many full suites have a separate powder area. The Club Floor suites and rooms also feature, special leather desk accessories, a Bose CD/music system with a selection of in-room CDs, fresh flowers, special nightly turndown amenities including bottled water and complimentary Wireless Internet access.

Club Floor guests also receive exclusive access to the Club Lounge with its outdoor terraces offering views of the Mississippi River and city skyline, an indoor drawing room accented with plush furnishings, fireplace, Steinway grand piano, large flat screen television, public computer with complimentary internet access and a library of books that celebrate art, culture, history and fine living.

The Club Lounge is overseen by a dedicated Concierge and a team of attendants that provide an extended continental breakfast from 6:00 to 10:30 a.m. serving chilled juices, breakfast breads, chilled salmon, exotic fruits, yogurt parfait, blintzes, quiche and cereals. All day coffee and tea service is available along with afternoon cookies and whole fresh fruit. . In the evening, a selection of hot and cold hors d'oeuvres are served alongside premium cocktails, beer, wine and soda from 5:00 p.m. – 9:00 p.m.

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## TANTALIZING TIDBITS FROM THE WINDSOR COURT HOTEL

The number one luxury property in Louisiana tends to attract the most discriminating travelers. Regular guests tell us they choose the Windsor Court Hotel for its sophistication, stately English atmosphere, luxurious amenities and dedication to the highest quality of service. When asked what the Windsor Court offers, it is often easier to tell you what it does not, as whenever possible, every guest's request is met or exceeded. The following are a few anecdotes, tidbits, and tales:

- ◆ When the hotel first opened in February 1984 with Princess Anne doing the official honors, celebrities began flocking to the Windsor Court Hotel. The guest list during the 1984 World's Fair included Bob Hope, George Burns, Dick Cavett and Ginger Rogers, who was the first ever to dance across the Chinoiserie Ballroom floor.
- ◆ While staying at the Windsor Court in 2002, Paul McCartney sang an impromptu love song to his then fiancée Heather Mills at the grand piano in the Polo Lounge. The former Beatle's refreshment of choice was a 12-yr-old Macallan Scotch on the rocks, with an unopened Coca-Cola on the side.
- ◆ One of the most frequently asked questions at the Windsor Court is "How many roses are in the lobby centerpiece?" The answer is: over twelve dozen roses. The famous flowers are the most photographed objects in the hotel. Since 1988, Master Florist Glenn Vesh of Perfect Presentations has been installing fresh blooms every week.
- ◆ When rocker Rod Stewart stays at the hotel he enjoys afternoon tea with his own porcelain teapot that is stored at the hotel, ready for his return visits. His love of tea is eclipsed, however, by his love of soccer -- on one visit to the hotel his special request to the concierge was for a soccer field, so that he could have a private game with his friends ... of course, the hotel complied.
- ◆ Other celebrity fans of Windsor Court's Afternoon Tea, include: Steve Martin, Eric Clapton, Paul McCartney, Kathy Lee Gifford, Ellen Degeneres, The Duchess of York, Nicholas Cage, and Lisa Marie Presley.
- ◆ Ensuring every guest sleeps like a baby, pillow preferences of regular customers are logged so that whether it's feather, foam or down, it is waiting upon their arrival. When Luciano Pavarotti stayed at the Windsor Court, he had 15 pillows meticulously laid out to lullaby him to sleep.
- ◆ Although the average stay at the hotel is two nights, on occasion some guests find it difficult to leave. To date, the longest guest stay has been one year. Following Hurricane Katrina some guests stayed quite some time and called the hotel home.
- ◆ The Polo Club Lounge, recently renovated, evokes an 18<sup>th</sup> century "gentlemen's withdrawing room," which features a rich tobacco color scheme, photographs of the Prince of Wales, and local polo players in action, as well as equestrian bronzes and oil paintings. The signature piece, however, is the George V Cup prominently displayed behind the bar. Containing 25 pounds of silver, this excellent example of silver smithery, created by Garrard Royal Jewelers in 1910, was awarded by the King of England to the winner of the 1910 Ascot Races.

- ◆ Le Salon is considered the place for proper English style afternoon tea. With a live chamber music accompaniment, more than 26 varieties of the finest loose-leaf teas are served in Wedgwood china. The menu includes tea sandwiches, pastries, fresh strawberries, scones and Devonshire cream. It's so popular, that during the holiday season, there are often three sold-out seatings. In an average year, the chef will produce in excess of 92,000 individual tea sandwiches for the teas.
- ◆ Withdrawing to the powder room has turned into an oasis for guests of the Windsor Court Hotel. The ladies' room on the second floor features: antique tables complete with makeup puffs, tissues, hand lotion and imported soaps, flower-laden cloth towels, and fresh flowers. Original artwork adorns elegantly upholstered walls while a Waterford crystal chandelier provides the most flattering lighting. Exquisite detail can even be found on the fixtures that are gold with an intricate Roman design.
- ◆ Considered an unofficial museum of art in New Orleans, the Windsor Court proudly displays original art and antiques throughout the property. Lord James Crathorne, formerly affiliated with Sotheby Parke Bernet of London, was commissioned to travel throughout England, Europe and the United States to assemble the hotel's collection. The result is a collection with an estimated value of more than \$8 million; many of the pieces are of British origin depicting Windsor Castle and the Royal Family's life. Among the more prominent artists featured are Reynolds, Gainsborough, Van Dyck, Huysman, and de Largilliere
- ◆ Some believe the ties between New Orleans Windsor Court and its royal namesake are close enough that they can be called supernatural. On a November evening in 1992, when St. George's Hall at Windsor Castle was destroyed by fire, an associate at the hotel reported that the painting "A View of Windsor Castle Looking at the River Thames Toward Eton" by Peter Tillemans, also was partially aflame. Luckily, the fire was extinguished and little damage was done.
- ◆ There's never a better time than the Yuletide season. Guests delight in the look and feel of the hotel with a traditional two-story tree, displaying glittering ornaments and brightly wrapped gifts sitting center stage in the lobby. Swags of golden-sprayed holly trim the circular stairs and Polo Club Lounge. Guests lucky enough to be staying at the hotel on Christmas Eve receive a holiday stocking full of Christmas goodies that is placed on the outside door overnight.
- ◆ La Reveillon, or the awakening, was originally the post-midnight mass feast enjoyed on Christmas Eve by New Orleanians. After a day of fasting (Catholics were originally encouraged to do so prior to Christmas Day), famished revelers would sit down to a spread of daube glacé, soups, and gumbos, egg dishes, homemade breads, soufflés, cakes, cookies, bûche de Noël, and strong coffee and eggnog. Every holiday season, through the month of December the Grill Room) offers a special Reveillon menu that captures the spirit of the tradition with its own gourmet twist.
- ◆ One of the most prominent pieces in the hotel has to be the painting behind the front desk of King Charles II's Last Sunday by William Powell Frith. Originally housed at the Royal Academy of London in 1867, this sumptuous work depicts Charles II, blissfully unaware of imminent tragedy, "toying with his concubines, Portsmouth, Cleveland and Mazarine" in the words of the famous English diarist, John Evelyn. Evelyn was of a puritanical bent and averse to the overall sinfulness of the proceedings, nevertheless he too shared the public's great affection for this painting. Frith's use of golds and scarlet conveys the luxuriousness of court life, the ladies beautifully gowned and suitably languorous, with tapestries gleaming from the walls. The composition is remarkable, the ease and sensuality of his mistresses' demeanor contrasting with the tension of the figure in black on the right hand side (probably Charles II's brother who disapproved of such merry-making). This feeling of tension is mirrored by the sadness of the King's expression as he gazes upon one of his mistresses, for six days later he was dead and his brother became king.

- ◆ Even the antique books on display are collectibles at Windsor Court. During Former President Clinton's visit in July of 1998, he discovered two sets of books that were on display in the penthouse suite's library; they were "Henry Clay, Life Speeches"(Volumes One and Two), and "Der Weltkrieg, 1914-1918" (Volumes One through Eight). He requested an aide inquire about purchasing them from the hotel as he wanted to discuss "Der Weltkrieg" with Helmut Kohl. They were packed and carried with him onto Air Force One.
- ◆ Although New Orleans has more than 36,000 hotel rooms, the Windsor Court is the only hotel in the city that provides full suites combined with an English setting and luxurious amenities that are in keeping with the Orient-Express collection of exquisite hotels.
- ◆ Travelers are most often drawn to New Orleans for the food, jazz, history and sometimes its naughty reputation. However, golfers are also finding the perfect greens. Guests of the Windsor Court can easily add a tee-time to their itinerary with concierges arranging play at a number of public, semi-private and private courses including: Bayou Oaks, Brechtel Memorial Park & Joseph Bartholomew, Eastover Country Club, English Turn Golf & Country Club, Oak Harbor and the new Tournament Players' Course.
- ◆ In addition to mentions in all the leading travel and culinary publications in North America, the Windsor Court has even received mentions in a *New York Times* best-selling novel by Greg Iles titled, "Dead Sleep."
- ◆ When The Grill Room opened in 1984, it purchased two private wine collections, a move that is still paying dividends in terms of vintage depth, particularly in Bordeaux. Today the cellar contains more than 10,000 bottles and is built on springs to keep the bottles from falling out of the bins in case of a hurricane or earthquake. The most expensive bottle of wine sold to date was a '61 Chateau Petrus double magnum. It was spotted by a guest dining at the restaurant, who happened to be a wine collector visiting from Tennessee, and was sold for the price of \$18,500.
- ◆ To ensure that guests are given the best quality experience they can receive the hotel uses: Schott Zweisel and Spiegelau stemware; Frette linens from Italy; Limoges porcelain china (Bernardaud) in the New Orleans Grill; and Wedgwood china in Le Salon for tea.
- ◆ In an average year a ½ ton of foie gras will be used in delectable hors d'oeuvres and entrees, 5,010 pounds of mixed nuts will accompany beverages in the Polo Club Lounge, and 34 kilos of caviar will be savored.
- ◆ The Windsor Court commissioned sculptor John W. Mills to create a suitable piece for the front entrance of the hotel. His choice was a monument depicting the medieval symbol of chivalry and valor, the dragon-slayer St. George. The patron saint of Great Britain, St. George seemed to be a perfect choice for a luxury hotel decorated in English style.
- ◆ The Grill Room has its own official star in the cosmos, with its coordinates registered with the International Star Registry's vault in Switzerland in 1999 in honor of the Grill's Mobil Five-Star rating. The star can be found in the "Bootes" constellation. Coordinates are: RA – 15 hours – 14 minutes – 34 seconds - 30° - 31 minutes.
- ◆ The Grill Room even adds a little pizzazz to breakfast with its signature Eggs Windsor Court -- two perfectly poached eggs, wild mushrooms and smoked salmon, topped with hollandaise and caviar.
- ◆ Café au lait first made an appearance in New Orleans 250 years ago, decades before Starbucks knew beans. The Grill Room features its own signature coffee, the Windsor Court Blend. Ground on site, it produces a strong rich brew with mild acidity that makes the perfect cup of au lait.

*Windsor Court Hotel / 4*

- ◆ There are a total of 14 chandeliers that hang in the hotel: 10 reside in public areas, one hangs in each of the four elevators and two hang in the North and South Penthouse, over the main parlor table.
- ◆ Guests traveling with pets gain the special advantage of room to roam in the hotel's generous suites. Special efforts are made to accommodate canines with a lovely, take-home place mat emblazoned with "woof" or (yes, cats are welcome, too) "meow", special bowls and hand-made treats, bottled water, special turndown treats, a pet menu and pet sitters when needed.

# # #

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## CELEBRITY GUESTS OF THE WINDSOR COURT HOTEL

*Artists, Actors, Politicians and Princes Choose the Luxury of an Orient-Express Property*

Considered the top hotel in New Orleans, the Windsor Court is the chosen place to stay for actors, artists, musicians, politicians, royalty and the discriminating traveler. Old World European elegance combined with a level of service that is synonymous with the hotel's Orient-Express sister properties like the Venice Simplon Orient-Express Train and the Cipriani in Venice make it a utopia in the heart of one of the most sensual and talked about cities in the United States. Celebrity guests of the Windsor Court include:

|                             |                          |                                |
|-----------------------------|--------------------------|--------------------------------|
| Bryan Adams                 | President Gerald Ford    | Shaquille O'Neal               |
| Jack Anderson               | Merv Griffin             | Donny Osmond                   |
| Mark Aguirre                | John Grisham             | Dennis Quaid                   |
| Marv Albert                 | John Goodman             | Phylicia Rashad                |
| Prince Albert of Monaco     | Joe Theismann            | Lionel Richie                  |
| Maya Angelou                | Don Henley               | Nancy Reagan                   |
| Tom Arnold                  | Bob Hope                 | Ginger Rogers                  |
| Anita Baker                 | Tim Hutton               | Meg Ryan                       |
| Back Street Boys            | David Henry Hwang        | N'SYNC                         |
| Amiri Baraka                | Billy Joel               | Luciano Pavarotti              |
| Beach Boys                  | LL Cool J                | David Schwimmer                |
| Jim Belushi                 | Janet Jackson            | Steven Segal                   |
| Bono                        | Avery Johnson            | Brooke Shields                 |
| Tom Brokaw                  | Michael Jordan           | Senator Richard Shelby         |
| Jimmy Buffett               | Princess Michael of Kent | Jessica Simpson                |
| George Burns                | Larry King               | Frank Sinatra                  |
| President George H. W. Bush | Patti Labelle            | Britney Spears                 |
| President George W. Bush    | Nick Lachey              | Bruce Springsteen              |
| Naomi Campbell              | Matt Lauer               | Dr Benjamin Spock              |
| Nicholas Cage               | Jack Lemmon              | Howard Stern                   |
| Drew Carey                  | Lady Margaret Thatcher   | Rod Stewart                    |
| Eric Clapton                | Henry Kissinger          | Martha Stewart                 |
| Mary Higgins Clark          | Courtney Love            | Oliver Stone                   |
| Dick Cavett                 | P Diddy                  | Patrick Swayze                 |
| President Bill Clinton      | Princess Margaret        | Phyllis Taylor                 |
| Jackie Collins              | Wynton Marsalis          | The Eagles                     |
| Elvis Costello              | Paul McCartney           | Isaiah Thomas                  |
| Kevin Costner               | Tim McGraw               | Uma Thurman                    |
| Michael Crawford            | Kevin McHale             | Allen Toussaint                |
| Crosby, Stills and Nash     | Sir Ian McKellan         | Kathleen Turner                |
| Oscar de la Renta           | Anthony McFarland        | U2                             |
| Destiny's Child             | Shirley McLaine          | Burt Wolf                      |
| Sarah Ferguson              | Michael Madsen           | Lenny Wilkens                  |
| Jane Fonda                  | Bette Midler             | Bruce Willis                   |
| Aretha Franklin             | Earl "The Pearl" Monroe  | Wilhelm Karl-Prinz von Prevsen |
| Bill Gates                  | Roger Moore              |                                |
| Rudolph Giuliani            | David Niven              |                                |

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ORIENT-EXPRESS HOTELS  
TRAINS & CRUISES

## NEW ORLEANS

### *A Brief History*

New Orleans was originally founded as “La Nouvelle Orléans” in 1718 as a strategic port city. Sieurs d’Iberville and de Bienville were the founding fathers who claimed the land under the Flag of France for the reigning Royals, King Louis XV and Queen Anne. The port city centered on the Place d’Armes, known today as Jackson Square, and was confined to the area of the French Quarter or Vieux Carré (Old Square).

Over the next century, the city would continue to grow even while facing changes of country and fire:

|      |  |
|------|--|
| 1762 | Louis XV gives Louisiana to his Spanish cousin, King Charles II                                  |
| 1788 | A massive fire destroys over 850 buildings in the French Quarter                                 |
| 1794 | A second fire destroys another 200 structures  |
| 1803 | Spain cedes Louisiana back to France   |
| 1803 | “The Louisiana Purchase,” Napoleon sells Louisiana for \$15 million dollars to the United States |

Its role as a port city helped draw a mosaic of inhabitants each bringing with them the flavors and customs of their unique cultures. French, Spanish, Haitians, African Creoles, Acadians, and Anglophones all have put their stamp on the Big Easy.

By the mid-1800s, the city became the fourth largest in the U.S. and one of the richest. Visitors would come and be dazzled by the restaurants, chic Parisian fashions, the opera and theatre.

The population of New Orleans proper would grow to over 600,000 in 2004, with the Greater Metropolitan New Orleans area, which extends approximately 360 square miles (200 land, 160 water) through the Parishes (counties) of Orleans, Jefferson, St. Bernard and St. Tammany tips at over 1.2 million people.

Today, New Orleans is enjoying an economic resurgence. The historic French Quarter and Garden Districts, restaurants, museums, jazz clubs and numerous shops welcome visitors and locals alike with the *joie de vivre* that this great American city was built on.

Those who visit New Orleans continue to be beguiled by the history and thousands of colorful tales and stories of the people who have called New Orleans home, including such notables as: Pirate Jean Lafitte, the Queen of Voodoo Marie Laveau, Tennessee Williams, William Faulkner, Truman Capote, Louis Armstrong, Wynton Marsalis, Harry Connick Jr. and Anne Rice.

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## **AWARDS**

### ***Condé Nast Traveler***

*“Top 100 Mainland U.S. Hotels” 2007, 2008*

*“Gold List” 2005, 2006, 2007, 2008, 2009*

*“Top Business Hotel” 2006, 2007*

### ***Travel + Leisure Magazine***

*“Top 500 Hotels in the World” 2005, 2006, 2007, 2008, 2009*

*“Best Hotels in the United States for Business Travelers” 2006, 2007*

*“Top 100 Hotels in America and Canada” 2000 – 2008*

### ***Celebrated Living***

*“Editor’s Pick” 2005, 2006*

*“Reader’s Choice Platinum List – Top 20 Mainland Hotels” 2005, 2006*

### ***Forbes Traveler 400***

*“The World’s Very Best Hotels and Resorts” 2008*

### ***Zagat’s Top U.S. Hotels, Resorts & Spas***

*“Top Bar Service, Top Décor” 2009*

*“Best Hotel in New Orleans” 2007*

*“Best Hotels in the US” 2007*

*“Best Restaurant Décor” 2007*

### ***Mobil Four Stars***

*1999 - 2009*

### ***AAA Four Diamond Award***

*2000 - 2009*

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## **2009 YEAR-ROUND PACKAGES**

### **ROMANTIC RENDEZVOUS**

The Romantic Rendezvous Package offers luxurious suite accommodations for one blissful night, complete with a chilled bottle of Champagne, red or white wine upon arrival. Escape with your partner to enjoy a day of picnicking with a Windsor Court picnic basket filled with choice of elegant light fare favorites. What could be more romantic? Prices start at \$255 per night.

### **BEST OF NEW ORLEANS PACKAGE**

The Best of New Orleans Package includes suite accommodations for one night in the most luxurious hotel in the city. Enjoy two complimentary tickets to Audubon Zoo, Audubon Insectarium, Aquarium of the Americas and the IMAX Theatre. Tickets on Steamboat Natchez, Ogden Museum, New Orleans Museum of Art and the World War II Museum are also available. Prices start at \$209 per night.

### **SUNRISE PACKAGE**

Need a quick getaway to a very special place? Come to New Orleans and the Windsor Court Hotel. After a peaceful sleep in the comfort of Windsor Court's king-sized beds and spacious suites, awake to breakfast in The Grill Room or in your suite. The Windsor Court also offers an expansive outdoor pool, sundeck and Jacuzzi, all with a bird's-eye view of the city, and in-room spa services. Prices start at \$209 per night based on double occupancy.

### **THE GRILL GOURMET (Dinner Package)**

Stay the night in one of Windsor Court's luxurious suite accommodations and enjoy a gourmet dinner for two in The Grill Room or in the comfort of the suite. Take advantage of this offer throughout the year and treat someone special to an overnight stay Windsor Court style. Prices start at \$239.

**Seasonal Packages are also available. For reservations and more information, please call 1-800-262-2662 or visit our website at [www.windsorcourthotel.com](http://www.windsorcourthotel.com).**

**Black Out Dates** - Packages are not available on the following 2009 dates:

February 20-22

April 24, 25

May 1, 2, 15, 16

June 6-9

July 3-5

October 31-November 4

December 4-7