

STATEMENT IN RESPONSE TO MEDIA ENQUIRIES

MONDAY 19 JULY 2010

HOTEL RITZ MADRID

Orient-Express Hotels Ltd confirms that its property, Hotel Ritz Madrid, has been temporarily closed following an electrical fire which broke out at 1.30am today in an extractor hood in the kitchen, creating an intense smoke.

The fire was quickly brought under control by hotel staff and firefighters called to the scene.

The hotel's fire detection system was triggered and all 208 guests who were staying in the hotel at the time of the incident were safely evacuated. These guests are now being accommodated in alternative hotels nearby.

The hotel has sustained some damage to its kitchen and electrical system, and as a result will remain closed until Thursday 22nd July.

The hotel management expressed its thanks to the Madrid emergency services for their support and professionalism, as well as the staff of the hotel for their swift and effective response. The hotel carries out regular safety training for such incidents. All safety and security inspections are certified and up to date.

Guests who have booked to travel to Hotel Ritz Madrid in the next few days should contact their travel consultant to check the status of their reservation. Further information is available from:

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